Fall 2020

Library and Information Science

Comprehensive Exam Essay Questions

Answer one question below. In grading the exam, the faculty look for an understanding of core concepts, adequate knowledge of facts, and the application of principles and problem-solving skills in the library and information science field and the profession.

* Keep in mind that you should refer to the evaluation rubric: <https://lis.catholic.edu/_media/grading-rubric-1.pdf>
* Your paper should draw on what you have learned from your courses and the literature of the field.

###### Q1:

###### Design thinking has been used in organizations as an approach to offer solutions to problems and to enhance services. Explain the concept of “design thinking”. For a chosen library and information setting, discuss how design thinking can be applied to improve services or user experience. Describe what steps you would take to implement it.

###### Q2:

###### Organization of information requires various standards for both physical and digital collections. Explain why these standards are important. Discuss the development of some of these standards relating to the changing characteristics of information organization in physical and virtual environments.